



Blessed Sacrament - St. Joan of Arc Catholic Church
Corpus Christi – Epiphany Catholic Church
Greater St. Stephen Full Gospel
Marine and Mt. Moriah Ministries
Our Lady Star of the Sea Catholic Church
Peoples United Methodist
St. Augustine Catholic Church
St. James Methodist
St. Mary of the Angels Catholic Church
St. Peter Claver Catholic Church
St. Raymond – St. Leo the Great Catholic Church

The Micah Project

CORONAVIRUS – COVID 19 RESOURCE DATA – APRIL 2020

***As this Pandemic continue to impact Greater New Orleans,
please consider using this document as a resource
of programs and agencies available to in our area.***

The Micah Project is a faith-based organization established in 2007 by clergy who wanted to see real change in their communities. Micah works with its 16 member congregations to create innovative solutions to the plethora of problems faced by those living in the Greater New Orleans area. Micah is a member of the “Faith In Action” (formerly PICO), an organization whose mission is to provide families and grassroots leaders with a voice in the decisions that shape their lives and communities. Micah is a non-partisan, non-denominational, multiracial, multicultural collective of clergy and congregations that are united together for a common good.

Our Mission

The Micah Project is a non-denominational, non-partisan organization that works with people of all faiths to recognize and build on their faith values to create a more equitable and just world. Working closely with grassroots leaders, Micah develops leaders, influences public policy, and increases civic engagement. Micah strives to create a land of opportunity in an environment where investment in infrastructure and public services is being drastically reduced.

Micah helps people to see how public policies directly shape our lives and our opportunities, a realization that impels us in turn to shape these public decisions. Recognizing that both local and national policies directly impact our lives, Micah moves power on a local, state, and national level. Building on past successes and a strong community base, Micah is currently focusing on incarceration and re-entry, education, healthcare, blight, and transportation equity.

The Micah Project has 16 member congregations in Orleans and Jefferson Parish, represents over 12,000 people, and is expanding into Plaquemines and St. Bernard Parishes. The Micah Project is an affiliate of the “Faith In Action” (formerly PICO), the largest faith-based community effort in the United States with more than 1,000 member institutions representing one million families in 150 cities and 17 states and a growing international effort.

Mayor Cantrell Signs Proclamation To Continue 'Stay Home' Provisions In Response To COVID-19 Outbreak

Mayor LaToya Cantrell took further steps to protect residents from the COVID-19 outbreak. Mayor Cantrell filed a proclamation with Civil District Court continuing her March 16 proclamation that prohibits gatherings. These actions can be lifted at any time should circumstances warrant.

Drive-Thru Testing Offered at Two Ochsner Health Centers in New Orleans

Drive-thru COVID-19 testing will be available at two Ochsner Health Centers in New Orleans.

Lake Terrace

Starting Monday, April 13, Ochsner Health Center – Lake Terrace (located at 1532 Robert E Lee Boulevard, New Orleans, LA 70122) will offer drive-thru COVID-19 testing Monday – Friday from 9 a.m. – 3 p.m. The frequency of testing will be evaluated based on community need on a week-by-week basis.

Drive-thru testing will be available to residents of New Orleans and the surrounding communities who are symptomatic from 9 a.m. – 12 p.m., or until the day's allotted tests have been administered. Local residents who have received a physician's order for COVID-19 testing will have a scheduled appointment from 1 p.m. – 3 p.m.

Please see below for specific guidance on drive-thru testing available at this location:

9 A.M. – 12 P.M.

Testing will be available for local residents experiencing symptoms associated with COVID-19 (ex: fever, cough, shortness of breath)

- Residents will need to provide a valid state ID or driver's license and insurance card. *NOTE: There will be no out-of-pocket costs for those seeking a test and no one will be turned away based on their insurance status.*
- Testing will be limited and will be available on a first come, first serve basis. It is recommended that residents follow other steps first (outlined further in the press release) before showing up at the drive-thru testing site.

1 P.M. – 3 P.M.

Testing will be available for local residents who have been evaluated by an Ochsner physician through a virtual visit and have a scheduled appointment.

- A physician's order will be required.
- Patients will be given a scheduled appointment time.
- Residents will need to provide a valid state ID or driver's license and insurance card.

Ochsner Health Center – Lake Terrace is located on the corner of Paris Avenue and Robert E. Lee. Residents should enter the drive-thru testing location through the Robert E. Lee entrance. Patients will remain in their vehicles for testing, and an Ochsner provider will contact the patient with the results once they become available.

Algiers

Ochsner Health will offer drive-thru COVID-19 testing beginning Friday, April 10, and then continuing Monday, April 13 through Friday, April 17 at Ochsner Health Center – Algiers (located at 3401 Behrman Place). Ochsner is offering this additional drive-thru testing site to enhance access for residents on the West Bank. The frequency of testing will be evaluated based on community need on a week-by-week basis.

Drive-thru testing is available to residents of Orleans and Jefferson parishes who are symptomatic from 9 a.m. – 12 p.m., or until the day’s allotted tests have been administered. Residents who have received a physician’s order for COVID-19 testing will have a scheduled appointment from 1 p.m. – 6 p.m.

9 A.M. – 12 P.M., FRIDAY, APRIL 10 AND MONDAY, APRIL 13 – FRIDAY, APRIL 17

Testing will be available for West Bank residents experiencing symptoms associated with COVID-19 (ex: fever, cough, shortness of breath).

- Residents will need to provide a valid state ID or driver’s license and insurance card. *NOTE: There will be no out-of-pocket costs for those seeking a test and no one will be turned away based on their insurance status.*
- Testing will be limited and will be available on a first come, first serve basis. It is recommended that residents follow other steps first (outlined further in the press release) before showing up at the drive-thru testing site.

1 P.M. – 6 P.M., MONDAY, APRIL 13 – FRIDAY, APRIL 17

Testing will be available for West Bank residents who have been evaluated by an Ochsner physician through a virtual visit.

- A physician’s order will be required.
- Patients will be given a scheduled appointment time.
- Residents will need to provide a valid state ID or driver’s license and insurance card*.

Residents should enter the drive-thru testing location at the rear entrance of the Ochsner Medical Center – Algiers parking lot. Patients will remain in their vehicles for testing. An Ochsner provider will contact the patient with the results once they become available.

Additional Information

Patients and caregivers are reminded to follow the steps below should they have symptoms or concerns about COVID-19 before going to an emergency department, clinic or drive-thru testing site:

- Call the free Ochsner information line at 844-888-2772 for 24/7 advice and COVID-19 information
- Established Ochsner patients can schedule a video visit with their provider and send secure messages via [MyOchsner](#)
- New patients can see a provider over video through www.ochsner.org/virtualvisits or via the Ochsner Anywhere Care app.

For up-to-date information and resources on COVID-19, visit www.ochsner.org/coronavirus.



How to get food assistance

If you need food assistance, call us toll-free
Monday- through Friday, 8am to 7pm:

Public Assistance Helpline

Call toll-free for assistance:

1.855.392.9338

We provide application assistance and case management over the phone and in person.
Get assistance with the following services:

- Food pantry referrals
- SNAP (Food Stamps)
- FITAP – Family Independence Temporary Assistance (Formerly TANF)
- KCSP – Kinship Care Subsidy Program
- Child Support
- Access to community support counselors

Second Harvest Food Bank

Second Harvest Food Bank will work to provide food assistance to residents of New Orleans who are experiencing food insecurity due to COVID-19.

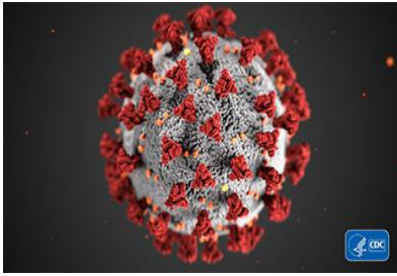
Residents can also call 2-1-1 and ask about “emergency food assistance” to receive more information, find out where a food pantry may be located in their community, and sign up for services

New Orleans Mutual Aid Society Food & Grocery Delivery

For residents over 60yrs old and/or residents who are immunocompromised and in need of COVID19 support, the New Orleans Mutual Aid Society is offering free daily food delivery and biweekly grocery delivery! Need assistance or want to volunteer? Call or text at 504-535-4652

Culture Aid NOLA Free Food Distribution

Culture Aid NOLA, in partnership with the Music and Culture Coalition of New Orleans, New Orleans Musicians' Clinic & Assistance Foundation, 504HealthNet, and Trinity Mobile Loaves and Fishes, will be running a free meal distribution on Saturdays from 9:00am-12:00pm at Holy Angels (3500 St Claude). No tax forms, paperwork or ID needed, open to all.



TCA COVID -19 Updates

March 27, 2020 | by [TCANOLA](#) | in [Latest News](#)[No Comments](#)

TCA Community & Energy Services will continue to operate on modified schedules for essential services **only**, in response to COVID-19 Pandemic Emergency Declaration.

TCA Food Pantry located at 4518 Thalia Street, will close on Monday, March 30, 2020, for relishing and restocking. We will

reopen Tuesday, March 31 to offer supplemental food assistance to families daily between the hours of 8:00 a.m. - 5:00p.m, effective March 31 – April 3, 2020. During the emergency declaration, all families are eligible and encouraged to participate in the supplemental food distribution once weekly.

TCA Opportunity Center has suspended universal services until further notice. The office will be available for Housing Assistance participation services, by appointment **only**. Active clients should contact their case managers for appointments.

TCA Voluntary Income Tax Assistance (VITA) services at all locations (1410 S Jefferson Davis Parkway, St David Center, Pearlle Elloie Center) is being **suspended effective close of business Friday March 27, 2020 until April 14, 2020.** For further information, you can call the **VITA LINE: (504) 875-2660.**

TCA's Low Income Home Energy Assistance Program (LIHEAP) and the Sewerage and Water Board Assistance Programs are suspended until further notice. In accordance with the Emergency Declaration and supporting regulatory declarations utilities (ENTERGY & SWB) **cannot disconnect services** during the emergency declaration.

For additional information contact TCA automated line at **(504) 882-7181.**



CORONAVIRUS

The City of New Orleans is responding to cases of COVID-19, commonly known as the coronavirus. Text COVIDNOLA to 888777 to receive alerts.



Service Impacts

CITY HALL

City Hall will limit all in-person visits to City Departments

COURTS

Municipal and Traffic Court is closed.

Civil District Court, First, And Second City Court are closed.

NEW ORLEANS LIBRARIES

New Orleans Public Libraries are closed

NORD FACILITIES

Rec centers, playgrounds, basketball courts,
and tennis courts closed

WATER

Service centers closed to the public.

Water is safe to drink.

Trusted Resources

Dial 211 or text the keyword LACOVID to 504-898-211 to get help with specific questions regarding COVID-19 or access mental health support. 211's 24/7 phone, text, and chatlines are a safe space for anyone who is going through a hard time, having thoughts about suicide, or just needs to talk.

[Center for Disease Control and Prevention](#)

UNEMPLOYMENT BENEFITS

To apply for Unemployment Insurance, please file a claim with the Louisiana Workforce Commission online at www.laworks.net. If you'd like to speak with a representative to discuss your claim, please call 1-866-783-5567. This line will be open daily to provide assistance from 8:00 AM CT to 7:00 PM CT.

SMALL BUSINESS RELIEF & ASSISTANCE

For detailed instructions on the loan application process, business criteria, and more general information, please visit this SBA overview webinar. To begin the disaster loan application process please visit <https://disasterloan.sba.gov/ela/>. If you have additional questions, please contact SBA's Customer Service Center at 1-800-659-2955 Monday through Friday from 7:00 AM CT to 5:00 PM CT.

Catholic Charities Assistance for Benefits Enrollment

Catholic Charities can assist you with completing:

- SNAP Application/Re-certification
- Medicaid Application
- Benefit Enrollment Checkup

Coronavirus Precautions Last Updated: April 1, 2020

FOOD FOR SENIORS

With the disruption in the distribution chain due to the coronavirus pandemic, CCANO requests that all clients who have signed up to receive boxes through its Food for Seniors Program pick them up at the following locations:

Eastbank: 7649 Townsend Place, New Orleans

8AM-1PM Monday-Friday

Westbank: 1245 First Street, Harvey

9AM – 2PM Monday, Tuesday, Thursday and Friday

12-5PM on Wednesday

If seniors are unable to go out for the pick-up, someone can pick up the boxes on their behalf.

In this case, seniors should provide a note indicating they've given permission for their box to be picked up.

Food for Seniors is currently accepting enrollments for those who meet economic need and are 60+ years of age.

Please call 504-245-7207 for questions and enrollment.

Looking to help out during the COVID-19 crisis?

Our partners at Second Harvest, Tulane CPS, United Way SELA, and HandsOn New Orleans have opportunities to get involved:

Second Harvest has opportunities to assist in their food bank. Learn more here: <https://no-hunger.org/volunteer/>

United Way SELA and HandsOn have opportunities to connect virtually with seniors and at risk youth, deliver meals, assist in food pantries and more. See what's available here: <https://www.unitedwaysela.org/volunteer>

Tulane CPS is partnering with the state of Louisiana and looking for volunteers in the healthcare fields, and other community volunteers to assist in hospital settings. Sign up for opportunities here: <https://mailchi.mp/tulane/tulane-community-partner-covid-19-update-628973?e=9ba2de8d72>

Be sure to let them know you heard about the opportunity from CCANO. Any CCANO volunteer who can confirm 20 or more hours of volunteering with one of our partners will get a CCANO t-shirt when we re-open for business as usual!

Sr. Marjorie spoke with Catholic Community Radio this morning to give updates on CCANO and programs during COVID-19. Listen to her updates during "Thursday Wake Up" here:
<http://ow.ly/WBgD50yWH61>

COUNSELING SOLUTIONS

If you're looking for 24 hour crisis prevention services, please contact National Suicide Hotline at 1-800-273-8255.

IMMIGRATION & REFUGEE SERVICES

We're continuing all services for clients except those that absolutely require an in-person group service model, namely the legal clinic for new intakes/legal consultations for new clients.

Everything else has transitioned to occur remotely. We're continuing all our individual legal representation, case management, counseling, and employment and literacy services remotely.

Expanded or adapted initiatives that have already been implemented to respond to community needs right now including:

- TeleHealth counseling by licensed clinicians in English and Spanish for client families experiencing crisis, stress/anxiety;
- Individual follow-up with almost 500 refugee services clients on their employment status, employment/economic needs, and support to file for employment-related assistance as needed.
- Individual ESL/family literacy/citizenship tutoring by videoconference.

Expanded or adapted initiatives that are planned for implementation next week to respond to community needs including:

- Classroom based ESL classes through zoom videoconference.
- Updatable multi-lingual resource guide for immigrants shared with all key partners for use with the community.
- Multi-lingual community resource orientation for immigrants directly invited through videoconference.
- Remote bilingual wellness activities for families through videoconference (i.e. reflective practices, story time, etc.)

The ACCESS Diaper Bank will only be open Tuesdays and Thursdays from 9AM – 4PM.

Do you need assistance with SNAP (formerly food stamps), Medicaid, Medicare, and Unemployment benefits?

Catholic Charities can assist you with completing:
SNAP Application/Re-certification
Medicaid Application
Benefit Enrollment Checkup

FOR ASSISTANCE WITH ENROLLMENT CONTACT:
Mary Smith Office (504) 861-6360 cell (504) 605-9248
Doug Kariker Office (504) 310-6909 cell (504) 260-6443
For more information, [click here](#).

View CCANO Agency Update [here](#).

With the growing concern surrounding coronavirus, Catholic Charities Archdiocese of New Orleans is following city, state and federal protocols for all of our ministries. We remain vigilant in staying updated on how COVID-19 is affecting our community, particularly events and programs with large attendance. We remain committed to providing hope, help and loving care for the most vulnerable and needy in the eight civil parishes of the Archdiocese of New Orleans.

If you have specific questions for one of our programs, please contact:

For Head Start: Rhonda Taylor at rhtaylor@ccano.org or (504) 861-6359

For Immigrations & Refugee Services: Julie Ward at jward@ccano.org or (504) 310-6860

For all other programs, please contact us at (504) 523-3755

HEAD START

CCANO Head Start will be closed Monday, March 16 – April 13. Learn more [here](#) or call (504) 861-6359.

For assistance, with enrollment, *please contact:* Mary Smith Office (504) 861-6360
cell (504) 605-9248

The Pro Bono Project

Clients and individuals in need of legal assistance or self-help can reach The Pro Bono Project at 504-581-4043. Email for clients is intake@probono-no.org and for self-represented litigants (i.e., self help) selfhelp@probono-no.org.

Disability Rights Louisiana

If you are encountering disability-related issues, please reach out to us by calling 504-522-2337, or our toll free number, 1-800-966-7705. While we are not taking walk-ins at this time, our services are still available. If you have a disability related issue or concern regarding to COVID-19, please call or email us at: COVID-19@disabilityrightsla.org. If you are experiencing a medical emergency, please call 911.

Food and Supplies

Meal Delivery for Residents in Need

As of Tuesday, March 31, meal delivery has **reached capacity and cannot take on any new seniors.**

Beginning Monday, March 30, World Central Kitchen will prepare and package individual meals following USDA certification and weight requirements for seniors. Batches of refrigerated meals will be delivered to the door of those in need on Mondays and Thursdays by volunteers working with Hands On New Orleans and the United Way of Southeast Louisiana. Low-income seniors or chronically ill individuals who are experiencing food insecurity while sheltering in place during the Stay Home Mandate should call 3-1-1 or go to nola311.org/service-request to request meal delivery.

Free Drive Up Food Pantries for Hospitality & Gig Economy Workers

With assistance from Second Harvest Food Bank, Evacuteer and Culture Aid NOLA, District "C" Councilmember Kristin Gisleson Palmer will continue providing a drive-up food pantry for hospitality and gig economy workers affected by COVID-19 next week.

Donations of disinfecting wipes, hand sanitizer, and Clorox or Lysol cleaning sprays for first responders can also be dropped off during the drive-up food pantry. In addition, Second Harvest Food Bank is running low on non-perishable foods and is in desperate need of monetary donations to sustain emergency relief food efforts. You can make a donation [here](#), or for more information on how you can help, email help@secondharvest.org.

Tuesday April 7, 14, 21, 28

Connect Church

1110 Kabel Dr, New Orleans, LA 70131

9am-12noon

Thursday April 9, 16, 23, 30

Holy Angels

3500 St. Claude Ave, New Orleans, LA 70117

9am-12noon

Saturday April 11, 18, 25

Holy Angels

3500 St. Claude Ave, New Orleans, LA 70117

9am-12noon

Supplemental Nutrition Assistance Program

DSNAP is not available because individual assistance was not included in the national declaration. However, the Department of Children and Family Services is encouraging anyone experiencing food insecurity to apply for the regular snap program.

NOLA Public School Child Nutrition Services and Feeding Program

NOLA Public Schools, in collaboration with charter school leaders and the Mayor's agencies, is coordinating a multi-pronged effort to ensure child nutrition services are available to families during the prolonged school closure.

- Students do not need to be present to receive meals. Parents or caregivers may pick up meals on behalf of the students within their household.
- Child nutrition resources are available to those under 18 years of age and those who currently attend a public school.
- Students over 18 that are enrolled in public K-12 schools, including students with disabilities through age 22, are also eligible for free meals at open sites.

Second Harvest Food Bank

Second Harvest Food Bank will work to provide food assistance to residents of New Orleans who are experiencing food insecurity due to COVID-19.

Residents can also call 2-1-1 and ask about "emergency food assistance" to receive more information, find out where a food pantry may be located in their community, and sign up for services.

NORD After School Feeding

NORD, in partnership with Share Our Strength /No Kid Hungry Louisiana will offer hot meals starting Tuesday, March 17, 2020 from 4-6 PM at all of our rec centers except Annunciation Rec Center to youth ages 18 years old and under.

Behrman Rec Center 2529 General Meyer Avenue 4-6 PM

Cut-Off Rec Center 6600 Belgrade Street 4-6 PM

Gernon Brown Rec Center 1001 Harrison Avenue 4-6 PM

Joe W. Brown Rec Center 5601 Read Blvd. 4-6 PM

Lyons Rec Center 624 Louisiana Avenue 4-6 PM

Milne Rec Center 5420 Franklin Avenue 4-6 PM

Rosenwald Rec Center 1120 S. Broad Street 4-6 PM

Sanchez Multi-Service Center 1616 Caffin Avenue 4-6 PM

Stallings St. Claude Rec Center 4300 St. Claude Avenue 4-6 PM

St. Bernard Rec Center 1500 Lafreniere Street 4-6 PM

Treme Rec Center 900 N. Villere Street 4-6 PM

A L Davis Playground 2600 LaSalle Street – Central City 4-6 PM

Digby Playground 6600 Virgilian Street – N O East 4-6 PM

Goretti Playground 7500 Benson Street, NOLA East - 4-6 PM

Hardin Playground – 2500 New Orleans Street – 7th Ward - 4-6 PM

Harrell Playground – 2202 Leonidas Street – Uptown - 4-6 PM

Roch Playground – 1800 St. Roch Avenue – St. Roch - 4-6 PM

In addition, New Orleans Public Schools will also offer meals. Please visit

<https://nolapublicschools.com/covid19/nutrition> for locations and times.

Nola Tree Project Meal Distribution

Starting March 17th, from 3-5pm, going from Monday to Friday, NOLA Tree Project will be distributing free hot meals from Second Harvest.

Meal Pick Up Location: Nola Tree Project Headquarters - 1509 Filmore Ave, New Orleans.

The JLNO Diaper Bank

The Junior League of New Orleans is partnering with Second Harvest Food Bank to distribute diapers throughout the Greater New Orleans area. Please visit one of these distribution sites if you are in need of diapers or period products.

Please visit one of these distribution sites if you are in need of diapers or period products.

- **Victory Fellowship**, 5708 Airline Dr., Metairie, La. (504-733-5005) – every Thursday 6 – 8 pm & every Sunday 12 pm – 2 pm
- **Lovetouch Ministries**, 2025 Whitney Ave., Gretna (504-405-1223) – every Monday through Friday 10 am – 2 pm
- **St. Jerome Pantry**, 2402 33rd St., Kenner, La. (504-443-3174) Every Wednesday 1 pm - 3:30 pm
- **Hispanic Resource Center**, 4312 Florida, Kenner, La. (open Monday through Friday – may need to call first (504-469-2570). This site distributes a lot of diapers.
- **Broadmoor Pantry**, 2021 S Dupre St., New Orleans, La. (504-701-4804) (Monday and Wed. 10 am – 3:30 pm)
- **NET Charter High School**, 6601 Franklin Ave., New Orleans, La. 70122 (504-267-9060)
- **Hope the Food Pantry**, 13040 I-10 Service Rd., New Orleans, La. (504-940-1654) (Tuesday through Friday 12 pm to 5 pm and Saturday 9 am – 1 pm)
- **St. Peter Claver Pantry**, 1923 St. Philip St., New Orleans, La (504-827-0707) (Tuesday and Thursday 10 am – 2 pm)

Meal Service Locations for the Homeless

Some changes have been made to the normal meal service locations for homeless residents.

- **Grace at Greenlight** Breakfast 6:30a.m.-7:15a.m., 7 days/week Lunch (bag lunch) 1:00 p.m. Location: Living Witness Church Address: 1528 Oretha Castle Haley Blvd.
- **Ozanam Inn** Breakfast 6 a.m. 7 days/week Lunch 2 p.m. 7 days/week Dinner 6:30 p.m. 7 days/week Address: 843 Camp Street
- **St. Jude** Breakfast 7:30 a.m. Monday – Friday Lunch (bag lunch) 11:30 a.m. Monday- Friday Address: 400 N. Rampart Street

Homeless Shelters

NEW ORLEANS MISSION

1130 Oretha Castle Haley Blvd.
(504) 523-2116
Open: 24 hours; Intake 4:00PM-6:00PM
Men and Women

COVENANT HOUSE

611 N. Rampart Street
(504) 584-1111
Open: 24 hours
Youth 13 to 24yrs of age; mothers with children

NEW ORLEANS WOMEN AND CHILDREN SHELTER

2020 S Liberty Street
(504) 522-9340
Open: 24 hours; 8:00AM – 5:00PM (office hours)
Referral from Unity
Women with children

LOW BARRIER SHELTER

1530 Perdido Street, 2nd Floor
(504) 517-1815
Open: 24 hours
Men and Women (18years +)

HOTEL HOPE

3923 Martin Luther King Blvd
(504) 821-7773
Open: 24 hours
8:00AM-6:00PM office hours
Referral from Unity
Families

NEW ORLEANS FAMILY JUSTICE ALLIANCE

701 Loyola Avenue, #201
New Orleans, LA 70113
(504) 592-4005
Open: 8:00AM – 4:00PM office hrs.
Domestic Violence Only

OZANAM INN

843 Camp Street
(504) 523-1184
Open: Intake 4:30PM
Men only facility

GNO Caring Collective

The GNO Caring Collective was formed in 2020 as response to the COVID-19 pandemic.

They are a group of volunteers who aim to help New Orleans' most vulnerable population and at risk residents. They offer assistance with school meal delivery, laundry, grocery and supply deliveries, and limited financial assistance.

IF YOU ARE:

- Unable to leave your house* due to Covid-19
- in need of food and/or supplies
- Without transportation due to Covid-19 / any other reason
- Without a means to wash your laundry at home
- Being rejected from financial assistance programs because you lack the requested paperwork (tax returns, pay stubs, etc.)

WE CAN:

- Deliver groceries/ medications / supplies
- Deliver school meals for families with kids at home
- Do your laundry
- Provide financial assistance for renters who do not qualify for any other financial assistance programs due to lack of financial documents (such as tax paperwork, W-2s, 1099s, etc.)

...FOR FREE

**Are you homeless? We still may be able to help you regarding food. Please give a call or text at (504) 662-3764.'*

Housing & Legal Assistance

Evictions

Residential evictions have been suspended. First and Second City Court have suspended all residential evictions until April 24, 2020, with further orders to follow. This eviction suspension also applies to weekly hotels. This is en banc court order signed by chief Judge of Civil District Court Christopher J. Bruno.

Civil District Court And First And Second City Court Emergency Order In Response To Public Health Crisis (COVID-19)

This Order is being issued in response to the COVID-19 virus (coronavirus) outbreak in Louisiana. On March 11, 2020, the Governor of the State of Louisiana declared a State of Emergency. On March 13, 2020, the President of the United States declared a National Emergency. The World Health Organization has declared the COVID-19 outbreak a pandemic. The Centers for Disease Control and Prevention (“CDC”) has described the outbreak in the United States as a ‘rapidly evolving situation’ and is providing continuous guidance regarding appropriate public and private response to COVID-19. The CDC guidance includes multiple types of mitigation strategies including but not limited to social distancing as well as other strategies aimed at reducing or avoiding exposure to infected individuals which, the Civil District Court for the Parish of Orleans and the First and Second City Courts of New Orleans carefully considered.

To combat the spread of the disease, given the severity of risk posed to the public, court staff, and other court agencies, and considering the CDC’s advisements to take precautions by limiting exposure to the virus, and the recommendation of the Chief Justice of the Louisiana Supreme Court, the Civil District Court the First and Second Court adopt the following emergency court procedures, effective March 13, 2020 through April 13, 2020:

1. All jury trials are suspended for the duration of this order, with further orders to follow;
2. Jurors who are scheduled to register for jury service on April 2, 2020 for service in May are not to appear in person; rather, they should register online. A letter will follow with specific instructions;
3. All contradictory matters shall be decided on the briefs. Oral argument is suspended except for good cause;
4. First and Second City Court have suspended all evictions hearings for the duration of this order; DocuSign Envelope ID: 06B63AB8-559C-4BE7-9765-F50FE1EA27A2
5. The Court will be restricting settings to emergency and time-sensitive matters when possible;
6. The Court will stagger docket schedules to reduce the number of people in a space at the same time;
7. The Court will allow employees who can work from home to do so when possible;
8. The Court will be expanding the use of audio/or video conferencing in meetings, discovery conferences, and scheduling conferences;

9. The Court will be adding additional screening for entry into the courthouse and entry to the courthouse shall be denied to those who have traveled to China, Italy, or South Korea within the last 14 days; reside or have had close contact with someone who has traveled in one of the above areas within the last 14 days; have been asked to self-quarantine by any hospital or health agency; or have been diagnosed with, or have had contact with, anyone who has been diagnosed with COVID-19, that those denied entry are ordered to contact the appropriate division for further instructions; and, that attorneys, litigants, visitors, and members of the public who are at higher risk of serious illness due to the COVID-19 pandemic according to the Centers for Disease Control including but not limited to factors such as age and serious health conditions should refrain from entering the Courthouse and that those persons are ordered to contact the appropriate division for further instruction. If the conditions indicate that the Court needs to adjust the above policy, notice will be posted on the Court's website (www.orleanscdc.com), the Louisiana Supreme Court's website (www.lasc.org), and in the media.

Signed this 15th day of March, 2020 at New Orleans, Louisiana.

CHIEF JUDGE CHRISTOPHER J. BRUNO
CIVIL DISTRICT COURT

CHIEF JUDGE VERONICA HENRY
FIRST CITY COURT

Southeast Louisiana Legal Services

The Mayor's Office of Community Development has partnered with Southeast Louisiana Legal Services, Total Community Action and New Orleans Family Justice Alliance to provide immediate financial and legal assistance for homelessness prevention which includes rental assistance and foreclosure mitigation. Inquiries should be made to the Office of Community Development at (504) 658-4200.

Southeast Louisiana Legal Services provides free, civil legal aid to **low-income people**. A toll-free civil legal help hotline is now available to low-income residents of southeast Louisiana impacted by the COVID-19 Pandemic, Monday-Friday from 9am-5pm. Please call the hotline at 1-844-244-7871.

They can provide legal assistance on:

- Unemployment Benefits Denials
- Inability to Apply for Unemployment
- Wage Claim, Paid Sick Time, Family Medical Leave Act, or other Job-Related Issues
- Tenant's Rights Issues like Evictions or Lockouts
- Problems with Housing Authorities or Section 8 Voucher
- Landlord-Tenant Disputes
- Mortgage or Foreclosure Issues
- Veterans Legal Issues
- Wills/Living Wills or Successions
- Social Security Disability and SSI

- Food Stamps Denials
- Inability to Apply for Food Stamps
- TANF/Welfare Issues
- Medicaid Benefits Denials
- Inability to Apply for Medicaid Benefits
- Protective Orders for Domestic Violence Victims
- Custody/Visitation Issues related to COVID-19

City Of New Orleans COVID-19 Rental Assistance Program

Effective April 1, 2020

The City of New Orleans in partnership with Total Community Action is offering rental assistance to households that have been impacted by the Coronavirus (COVID-19) Pandemic. The rental assistance program which will begin on April 1, 2020, will be open to individuals whose household income has been reduced as a result of COVID-19 and that are not receiving rental assistance through other organizations. Applicants will be required to provide documentation of their hardship.

The program will begin with \$500,000 which may be increased as more funding becomes available. The fund is expected to serve approximately 600 households with an average grant amount of \$750 per household and is expected to last for 90 days or until such time that the funding is exhausted.

Program Guidelines

- The program is designed to benefit low to moderate income households impacted by COVID-19.
- Priority will be given to families with children, re-entering citizens and lower income earning households. Consideration may be given to other vulnerable populations.
- Eligible tenants will have the grant paid to the landlord, directly benefitting the tenant and the landlord.
- The rent must be considered current by the landlord after receipt of the grant payment.
- The grant will be calculated based on the amount of rent owed and the tenant's ability to pay a portion of the past due rent.
- Applicants will be required to provide documentation of their income and eligibility which may include check stubs, bank statement and/or a letter from your employer. Alternate documentation may be considered for individuals whose income was based on cash compensation.
- Funding to landlords will be limited to rental units with City of New Orleans addresses.

Examples of Impact by COVID-19 *(not limited to the following)*

- Job loss, furlough or layoff
- Reduction in hours of work or pay
- Store, restaurant or office closure
- The need to miss work to care for a home-bound, school age child or elderly person

To apply, residents should call the Mayor's Office of Community Development (OCD) at 504-658-4200 to begin the intake process or [apply online now](#).

Accessing City Of New Orleans Services

In an effort to keep City government open, operational and accessible to the public during the COVID-19 outbreak, the City of New Orleans will limit all in-person visits to City Departments.

The public can access City services using the following methods:

Bureau Of Revenue

SALES & USE TAX/ OCCUPATIONAL LICENSE/ HOTEL MOTEL TAX

Payment Options

Online

- www.nola.gov
- www.parishfile.com
- www.salestaxonline.com

Mail

City of New Orleans-Sales Tax/Licenses
PO Box 61840
New Orleans, LA. 70161-1840

Questions Or More Information

Phone: (504)-658-1630 | E-mail: salestax@nola.gov or revenue@nola.gov

Bureau Of Treasury

PROPERTY TAXES OR BUSINESS PERSONAL PROPERTY TAXES

Make checks payable to the City of New Orleans & include tax bill number and property address

Payment Options

Online

www.nola.gov
Payment Options: e-check (free) or credit card (2.49% fee)

Mail

City of New Orleans- Bureau of Treasury
1300 Perdido St - Room 1W40,
New Orleans, LA. 70112

Questions Or More Information

Phone: (504)-658-1703 or (504) 658-1712 | E-mail: bureauoftreasury@nola.gov

Safety And Permits

SPECIAL EVENT PERMITS ARE NOT BEING ISSUED AT THIS TIME

STR PERMITS HAVE BEEN EXTENDED 60 DAYS

ABO PERMITS HAVE BEEN EXTENDED 30 DAYS

All applications, documentation, and payments for permits and licenses must be submitted through the OneStopApp at www.onestopapp.nola.gov

Questions Or More Information

Phone: 504-658-7125

Safety and Permits: permitinfo@nola.gov

HDLC: hdlcstaff@nola.gov

VCC: vcc@nola.gov

City Planning Commission: cpcinfo@nola.gov

Funerals: eventpermits@nola.gov

Assessor

The Assessors Office Is Closed

Questions Or More Information

Phone: (504)-658-1300

RTA to suspend overnight transit service hours effective Sunday, April 12

On Sunday, April 12th, the New Orleans Regional Transit Authority will suspend overnight service on most bus and streetcar routes between the hours of 10:00 pm to 4:00 am in response to the COVID-19 pandemic. The service hour reductions are being implemented as the agency experiences a decrease in ridership overnight and as a continued effort to minimize risks of exposure to riders and operators.

Routes that normally begin service before 4:00 am will be adjusted to start later at approximately 4:00 am and run until approximately 10:00 pm. Routes that normally begin service later than 4:00 am, will keep their traditional start time and service will run until approximately 10:00 pm.

The 39-Tulane will remain in service Sunday through Saturday, following the normal Saturday schedule.

Ferry service hours remain unchanged for both the Algiers Point – Canal Street ferry and the Chalmette – Lower Algiers ferry. The Algiers Point – Canal St. Ferry will continue to operate Sunday through Saturday

from 6:00 am to 6:00 pm. The daily Chalmette ferry schedule maintains operations from 6:00 am to 9:00 pm.

The RTA continues to urge the community to use public transit for essential travel only and for riders to practice social distancing when using transit. Riders are also encouraged to wear face coverings when travelling and are asked to exit at the rear of the vehicle. All fares continue to be waived until further notice. These practices will help to further mitigate the spread of COVID-19 within the community.

The RTA will continue to monitor ridership and essential travel needs and may make additional adjustments as needed.

Riders should contact Rideline at 504.248.3900 for point-to-point route information for essential travel destinations.

For the latest information and route schedules, visit RTA's website at www.RTAforward.org

Utilities

The City of New Orleans is working with power, water and telecommunications utility providers to ensure efficient and uninterrupted service to residents, especially during the response to COVID-19.



Sewerage and Water Board

It is important that residents and businesses in New Orleans have access to running water and electricity during this emergency. The **Sewerage and Water Board (SWBNO)** suspended water service shut-offs on March 12, and will adhere to this policy change for the duration of the Mayor's Declared Emergency in response to the COVID-19 pandemic. SWBNO will also work to restore water service to those customers who have been disconnected.

[Sewerage and Water Board Suspends Water Service Shut-Offs, Will Work to Restore Water Service to Customers Who Have Been Disconnected](#)

For Immediate Release: Thursday, March 12 2020

The Sewerage and Water Board (SWBNO) suspended water service shut-offs Thursday, March 12, and will adhere to this policy change for the duration of the Mayor's Declared Emergency in response to the COVID-19 pandemic.

SWBNO will also proactively work to restore water service to those customers who have been disconnected.

"At the core of our mission is to keep New Orleans safe and healthy," said **Ghassan Korban, Executive Director, SWBNO**. "Washing your hands and keeping clean is a first line of defense against coronavirus, and so we want to ensure all our residents have access to clean water."

Our team will begin restoring water service to customers currently without water as quickly as possible. We will start with the most recent shut-offs. We will also prioritize customers who call to inform us that they are seniors or have chronic medical conditions.

To promote social distancing during this emergency, we encourage customers to pay online or over the phone by calling 52-WATER (504.529.2837) rather than visiting SWBNO's customer service centers. At 5 p.m. today, we will also suspend fees for customers who pay online or pay at one of our remote Fidelity locations. We expect higher than normal call volume during this emergency, so we ask for our customers' patience as we work to serve them.



For the next 30 days, Entergy will halt customer disconnections if nonpayment is the result of the coronavirus. Customers can call 800-368-3749 or visit entergy-neworleans.com for more information.

Internet & Cellular Service

AT&T, CenturyLink, Sprint, T-Mobile, and Verizon have also publicly committed to the "Keep Americans Connected Pledge" to ensure customers aren't cut off from communications services during the coronavirus pandemic. This includes no shutoffs, no late fees, and making wi-fi hotspots available to anyone who needs them.

Cox will not terminate service to residences or small businesses that are unable to pay their bills due to disruptions caused by the coronavirus. For those affected, Cox will waive late fees as well.

Cox Pledges to Support FCC's Keep America Connected Initiative

ATLANTA - March 13, 2020 – Cox announced today its support for the FCC's Keep America Connected initiative as part of the company's ongoing coronavirus response efforts. As part of its commitment, Cox pledges for the next 60 days to: not terminate service to any residential or small business customer because of an inability to pay their bills due to disruptions caused by the coronavirus pandemic; waive any late fees that any residential or small business customer incur because of their economic circumstances related to the coronavirus pandemic; and will open Cox WiFi hotspots to help keep the public connected in this time of need.

"We support the FCC's efforts to keep America connected during the crisis," said Pat Esser, president and chief executive officer of Cox Communications. "We don't want our customers who are impacted to worry about losing their Cox services. Our focus is on taking steps to maintain services provided to customers and the general public while ensuring the safety of our employees and customers."

Cox is exploring additional ways to provide support and relief for our customers and communities and will release additional information as those plans are finalized.

AT&T announced further relief and support

UNLIMITED AT&T HOME INTERNET

All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data. Additionally, we'll continue to offer internet access for qualifying limited income households at \$10 a month through our Access from AT&T program.

HELPING YOU WORK AND LEARN REMOTELY

Businesses, universities and schools can keep their teams and classrooms connected through conference calls and video conferencing with Cisco Webex Meetings with AT&T for 90-days,

and seamlessly forward calls to both mobile and landline phones with AT&T IP Flexible Reach.

DISTANCE LEARNING

AT&T is underwriting expenses for a “one-stop” resource center to support eLearning Days from the [State Educational Technology Directors Association \(SETDA\)](#) available to all educators in schools to help them handle school closures and the increase in virtual learning due to COVID-19.

Additionally, the Access from AT&T Program will be free for new customers for the first two months in order to help families and students stay connected.

COVID-19 Unemployment Insurance Assistance is Available for Self-Employed

The City of New Orleans Office of Workforce Development reminds residents that if they have filed for unemployment insurance (UI) benefits and were denied benefits by the state due to being self-employed or a 1099 employee and checked the box on the application that states "unemployed due to COVID-19," they are automatically placed on the pandemic unemployment assistance list to receive the \$600 weekly.

Residents must call in via 866.783.5567 or email via LAWorks.net every Sunday to verify they are not working in order to continue receiving the weekly benefits. If residents were denied state benefits and did not check the box that states due to COVID-19 but were laid off or lost work due to COVID-19, they are NOT to file another claim. They are to call the 866.783.5567 for an analyst to update their information in the system to start receiving federal UI benefits. Residents are to give their first and last name and last four digits of their Social Security number.

For those who are currently receiving UI state benefits, they will also be placed on the pandemic unemployment assistance list if they are unemployed due to the pandemic. In order to be paid retroactively, one must have completed an application before March 29, 2020.

Guidance for Safe Handling of Human Remains of COVID-19 Positive Patients in Louisiana Region 1 Hospitals

Louisiana will follow the CDC Guidance regarding the safe handling of COVID-19 positive remains.

These recommendations give guidance on the safe handling of human remains that may contain COVID-19 and are for use by personnel who perform postmortem care in Louisiana Region 1 hospitals. In patients who die from COVID-19 virus, virus may be transmitted during postmortem care.

Only personnel trained in handling infected human remains and wearing appropriate PPE, should touch or move any COVID-19 infected remains. Handling of the remains should be kept to a minimum.

Personal protective equipment for postmortem care personnel

Personal protective equipment (PPE): Prior to contact with the body, postmortem care personnel must wear PPE consisting of impervious gown with full sleeve coverage, eye protection (e.g., face shield and goggles), N95 facemask, and double surgical gloves. Additional PPE may be required per facility guidelines. Donning and doffing PPE should be done in accordance with CDC Guidelines.

Putting on, wearing, removing and disposing of protective equipment: PPE should be in place BEFORE contact with the body, worn during the process of collection and placement in body bags, and should be removed immediately after and discarded as regulated medical waste. Use caution when removing PPE to avoid contaminating the wearer. Hand hygiene (washing your hands thoroughly with soap and water or an alcohol based hand rub) should be performed immediately following the removal of PPE. If hands are visibly soiled, use soap and water.

Postmortem preparation

Preparation of the body:

1. Identify (tag) the remains per hospital policy.

2. Insert cotton balls, wet with antiseptic solution, or other appropriate antiseptic materials into the mouth, nose, and ear openings.
3. Cover face with antiseptic cloth or other materials, wet with antiseptic solution.
4. Place the deceased in a white plastic body bag/pouch without contaminating the outside of the body bag/pouch.
5. Wipe the closed plastic white body bag/pouch, containing the deceased, with antiseptic cloth.
6. After the white body bag/pouch has dried, place identification of the deceased (Name, Date of Death, etc.) and indicate that antiseptic packaging has been carried out.
7. Deceased are to be placed in a white body bag first and then placed into a black body bag second.
8. Wipe the plastic black body bag/pouch with antiseptic cloth.
9. After the black body bag/pouch has dried, clearly identify the deceased and indicate that antiseptic packaging has been carried out.
10. Place a notification tape across the zipper portion of the outer to indicate infectious remains are in the black body bag/pouch.
11. Transport the bagged deceased to the hospital morgue.
12. Perform surface decontamination of the transport gurney.
13. Clean and disinfect the patient's room according to CDC protocol.
14. Notify the Coroner's Office and funeral home that the deceased is COVID-19 positive. Coroner must be notified of all infectious and communicable deaths.
15. All medical equipment, including but not limited to lines, pics, and tubes be removed prior to sending deceased to the morgue for release.

NOTE: Because organizations have decreased access to all of facilities, it is recommended to have releases of human remains take place at the point of digress/exit (hospitals, coroners, facilities etc.) instead of having outside personnel enter the facility to make the removal.

Funeral Home Guidance

Funeral Home Staff

PERSONAL PROTECTIVE EQUIPMENT FOR POSTMORTEM CARE PERSONNEL

Personal protective equipment (PPE): Prior to contact with the body, postmortem care personnel must wear PPE consisting of impervious gown with full sleeve coverage, eye protection (e.g., face shield and goggles), N95 facemask, and double surgical gloves. Additional PPE may be required per facility guidelines. Donning and doffing PPE should be done in accordance with CDC Guidelines.

REMOVAL FROM LOCATION OF DEATH OR LOCATION OF DECEASED

If Hospital, Coroner or Facility Removal – Funeral Home Removal Personnel will inspect for Completion of Facility Preparation as listed above and confirm identity of deceased.

If field death released from place of death – Funeral Home Personnel will perform steps 1-11 and transport to funeral home to prepare for burial.

FUNERAL GUIDANCE

There is currently no known risk associated with being in the same room at a funeral or visitation service with the body of someone who died of COVID-19. A funeral or visitation service can be held for a person who has died of COVID-19 as long as strict adherence to local and state orders are held.

While there is no risk, consideration should be given to the guidance that we should limit community spread by discouraging gatherings.

Recommendations to community during burials

- Based on the State of Louisiana and City of New Orleans' mandates on social gatherings, only the immediate (household of the deceased) family can be in attendance. Extended family and friends can watch online. Live Streaming and social media platforms can be used to share private size limited gatherings, which includes a wake, memorial service or other gatherings.
- Families should understand that funeral homes cannot house deceased persons for extended periods of time awaiting the end of this pandemic. Plan to complete services rapidly within 3-to-5 days of date of passing.
- People should not touch the body of someone who has died as a result of COVID-19. Older people and people of all ages with severe underlying health conditions are at higher risk of developing serious COVID-19 illness and should stay at home. Activities, such as kissing, washing, and shrouding should be avoided before, during, and after the body has been prepared.
- It is suggested that COVID-19 positive cases consider Immediate Burial or Direct Cremation with Memorial Services to follow at later dates are additional option that can be offered. Families can set a tentative date of memorial remaining fluid to change with the progression of this situation.
- Funeral Providers can continue to perform services to facilitate burials and cremations as well as suggest and help families to use this time to plan services that best memorialize the individual to be hosted at a later date.
- Clergy can provide additional spiritual guidance, be available to perform rites in for immediate events, as well as help families to use this time to plan services that best memorialize the individual to be hosted at a later date.
- Funeral Homes will provide expedited proper funerals and memorials for all faiths with dignity and respect including but not limited to immediate burial and direct cremation with the assistance of doctors for signatures (LA RS § 40:34.10; LA Rev Stat § 40:49), coroners for permits, and the state for enforcement of these regulations.

Chromebook Distribution & Free LYFT Rides To and From Food Distribution Sites Starting Today; OneApp Round 2 Now Open

Per Gov. John Bel Edwards' announcement to extend the stay-at-home order through Thursday, April 30, all NOLA public schools will remain closed for the duration of the month of April. This necessary action is an effective way to slow the spread of COVID-19 across our city and state. The District will issue updates to the public with developments every Monday, Wednesday and Friday. Please note what is new and what has previously been shared below.

WHAT'S NEW:

CONTINUOUS LEARNING – LAPTOP DISTRIBUTION TO SCHOOLS BEGINS TODAY

NOLA Public Schools (NOLA-PS) procured 10,000 Chromebooks and nearly 8,000 Wi-Fi hotspots in an effort to improved distanced learning for NOLA-PS students in need. The distribution of chromebooks to students begins today, Monday, April 6 and will be managed by schools. Wi-Fi hotspots distribution to schools will follow. NOLA-PS has worked in close coordination with schools to address the need for each student population and prepare the Chromebooks and hotspots to adhere to each organization's platform.

"We are thrilled to be able to offer these laptops and Wi-Fi hotspots to our students who need them most," said **NOLA-PS Superintendent Dr. Henderson Lewis, Jr.** "I'd like to thank our school board for supporting these efforts and our school leaders for working to provide these resources to students as quickly as possible. I'm proud that we were able to come together as district and unite to address the issue of technology gaps quickly and efficiently."

Distribution across the District will be based on communicated needs from schools for their student populations. The resources will be available for delivery and pick up, varying from school to school. **Those families in need of a laptop or Wi-Fi hotspot should contact their school principal or school leader directly to communicate their need.**

"I am pleased that the school board approved the use the funds necessary to procure these vital educational resources," said **Orleans Parish School Board President Ethan Ashley.** "These laptops and Wi-Fi hotspots will help keep our district on track as our students and families navigate through distanced learning. It is imperative that we continue to provide strong solutions that will allow our students to succeed during this time."

STARTING TODAY: CHILD NUTRITION - LYFT TO PROVIDE FREE RIDES TO NOLA-PS FOOD DISTRIBUTION SITES

NOLA-PS announced LYFT has donated \$5,000 in free rides to and from Food Distribution Sites in Orleans Parish starting today, Monday, April 6. The following code will be valid during Citywide Feeding Program service hours on Mondays and Wednesdays.

To enter a promo code in the Lyft app:

- a. Open the Lyft app
- b. Tap the menu icon in the top left corner
- c. Tap 'Promos' in the menu that appears
- d. Tap 'Enter promo code' to add the code **CV19NOLAPS20**
- e. Tap 'Apply' to finish

For more information on entering promo codes, please see [this page](#).

Since Monday, March 16, approximately 119,600 meals and counting have been served to students in Orleans Parish.

Citywide Feeding Program Schedule:

- Every **Monday**, meals will be provided for **two days**.
- Every **Wednesday**, meals will be provided for **three days**.
- Community Feeding sites will **NOT** be open on Tuesday, Thursday or Friday.
- Service Hours: 9 a.m. – 12 p.m.
- Families wishing to access information on child nutrition resources should visit the District's webpage at <https://nolapublicschools.com/covid19/nutrition>. This webpage has the most up-to-date listing of where food services are available.

Students over 18 that are enrolled in public K-12 schools, including students with disabilities through age 22, are also eligible for free meals at open sites.

- Students **do not** need to be present to receive meals. Parents or caregivers may pick up meals on behalf of the students within their household.
- Child nutrition resources are available to those under 18 years of age and those who currently attend a public school.
- Students who are over 18 years of age and are currently enrolled in public schools will also be allowed to access the community feeding programming. Schools will be contacting those families directly to ensure they are aware of the services available to them.

As a precaution, the District has reissued reminders to all officials at school child nutrition sites to follow the health screening protocols provided by the District for feeding sites. Screening methods include, but are not limited to, daily temperature checks of staff before meals are prepared. Those guidelines apply to all sites operating in the Citywide Coordinated Feeding Effort. NOLA-PS in coordination with the New Orleans Health Department will make decisions regarding the operation of individual Community Feeding sites as a result of this screening method.

ONEAPP ROUND 2 NOW OPEN:

Starting today, Round 2 of OneApp is now open. K-12 families still seeking a new school for next year who did not receive a match may participate in the second round of OneApp. As always, the application process is online-only and available at www.EnrollNOLA.org. Families are strongly encouraged to apply to schools with remaining availability in their child's grade. Projected availability will also be available at www.EnrollNOLA.org prior to Round 2 opening. Round 2 will close Wednesday, May 6, 2020.

OneApp is the centralized school enrollment application process for Orleans Parish public schools. OneApp provides students and families with the opportunity to apply to schools citywide, based on their child's unique needs and interests.

PLEASE REMEMBER THE FOLLOWING:

ONEAPP MAIN ROUND RESULTS NOW AVAILABLE:

On March 31, NOLA Public Schools (NOLA-PS) released K-12 OneApp placement results for the 2020-2021 school year. **Families can log-in and review those placement results by visiting:**

<http://oneapp.force.com>. If families need help accessing their OneApp results, they may contact the Enrollment Team at (877) 343-4773 or via email at oneapp@nolapublicschools.com. Early Childhood results are expected in May.

COMMUNITY RESOURCE CENTER WEBPAGE:

The NOLA-PS website has been updated to share important information and resources related to COVID-19 for community members. The [community resource center](#) includes distance learning resources for families, as well as links to local agencies and non-profits that are providing critical services and updates on the coronavirus. There are also mental and behavioral health resources to support students, educators and community members through this difficult time. We will continue to update this page as we learn of resources that may be valuable to community members.

The page also serves as a way to connect with community members that are looking for ways to support students and schools. The District is coordinating the collection of resources for schools such as sanitation supplies, educational materials, and various technology needs. If you are looking for information on giving donations, please email donations@nolapublicschools.com or contact 504-430-5311.

To access the NOLA-PS community webpage, visit <https://nolapublicschools.com/community>

To access distance learning resources webpage, visit <https://www.nolapublicschools.com/distance-learning-resources>

ABOUT NOLA PUBLIC SCHOOLS: NOLA Public Schools is the public school district for Orleans Parish, which includes the district's elected school board, known as the Orleans Parish School Board and the district's administration led by NOLA Public Schools Superintendent Dr. Henderson Lewis Jr. NOLA Public Schools currently oversees 78 public schools. For more information, visit www.nolapublicschools.com. For updates, follow NOLA Public Schools on [Facebook](#) @NOLAPublicSchools, [Instagram](#) @nolaps and [Twitter](#) @NOLAPSchools.